



OPENING AND SERVICE HALL TIMINGS - PRICE LIST 2023

We understand not everyone has attended a funeral, therefore to some a crematorium may feel a strange or an uncomfortable place. Should you wish to take the opportunity to visit and have a look around, or ask any questions of the team, then you are more than welcome.

General opening times

Office opening hours	Monday - Friday	9am - 5pm	
Service hall times	Monday - Friday	9.30am – 4:45pm	
	Saturday	9am - 11.30am	
	Sunday/Bank holiday	No service available	
Book of remembrance & Memorial access	Monday - Friday	April - September	9am - 6pm
		October - March	9am – 5pm
	Weekend/Bank holiday		9am – 4:30pm

Service hall times and prices

The timed appointment slots stated below must include complete entry and exit of a congregation along with the internal preparation and set-up of the Service hall. Service hall times can be extended by prior agreement and at additional cost.

Monday - Friday	
Standard fee attended service 45 minute appointment slot (Service times approximately 30 minutes)	10am, 10:45am, 11:30am, 12:15pm, 1pm, 1:45pm, 2:30pm, 3:15pm 4pm and 4:45pm Times thereafter by agreement and price on application
Reduced fee attended service 30 minute appointment slot (Service times approximately 20 minutes)	9:30am
Unattended service (no attendance on site) Monday and Tuesday only 15 minute appointment slot	9am 8am, 8.15am, 8.30am and 8.45am
Saturday	
Standard fee attended service 45 minute appointment slot (Service time approximately 30 minutes)	10am, 10.45am and 11.30am Times thereafter by agreement and price on application
Reduced fee attended service 30 minute appointment slot (Service time approximately 20 minutes)	9am and 9.30am
Sunday and Bank holidays	No service available

Service hall times and prices (continued)

		Total cost (inc VAT)
Monday - Friday	Standard fee attended service	£995
	Reduced fee attended service	£780
	Unattended service	£450
	Infant/Child (under the age of 18) 30 or 45 minute service *This cost is covered by the child funeral fund*	£250
	5.30pm onwards, dependent on time	POA
Saturday	Standard fee attended service	£1,495
	Reduced fee attended service	£1,170
	Infant/Child (under the age of 18) 30/45 minute slot	£500

Cremation fees

The cremation fee, whether a full or committal only service, includes the following:-

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at The Oaks Havant Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of cremated remains for removal or scattering
- Provision of a biodegradable cardboard urn and temporary storage of cremated remains for up to 3 months
- Provision of a certified cremation certification for cremated remains disposal
- Scattering of cremated remains in a specially designated area of our meadow
- Availability of a book of remembrance and room
- Full information and guidance on the various options of memorials and memorialisation associated with cremated remains. We will contact you following the cremation with further details.

Supplementary fees on the above

Additional service time		
(Monday – Friday 9am – 4.45pm)	30 minute appointment slot (9:30am only)	£390
(Monday – Friday 9am – 4.45pm)	45 minute appointment slot	£495
Saturday	30 minute appointment slot	£585
Saturday	45 minute appointment slot	£745
Double funeral with two deceased in a single service time		£495

Associated fees

Memorial service or service only (Monday – Friday 10am – 4.45pm)	£495
Memorial service at other times	£745
Provision of each bearer	£35

Cremated remains fees

Provision of a boxed cardboard urn	Free of charge
Certified copy of the Certificate of Cremation	Free of charge
Temporary deposit of cremated remains for up to 3 months	Free of charge
Scattering cremated remains from The Oaks Havant Crematorium	Free of charge
Scattering cremated remains from another crematorium	£75
Appointments made outside of normal working hours	£125
Dispatch of cremated remains via a secure carrier	POA
To split cremated remains into further boxed cardboard urns with additional Certificate of Cremation (per urn)	£20

Please note funeral directors may charge for the collection/delivery of cremated remains

Audio, visual & music service fees

Wesley Media System	Total cost (inc VAT)
Provision and use of all music via the Wesley Media System	Free of charge
Provision and use of multi-media screens	Free of charge
Visual options	
Holding picture throughout service	
<ul style="list-style-type: none"> Flag/landscape from The Oaks library 	Free of charge
<ul style="list-style-type: none"> Personal/bespoke (not as part of a visual life tribute) 	£27
Visual life tribute set up fee	£24
Slideshow (no music) - 25 images (maximum)	£46
<ul style="list-style-type: none"> For every additional 25 images 	£25
Slideshow (with music) - 25 images (maximum)	£90
<ul style="list-style-type: none"> For every additional 25 images 	£25
Holding images should be incorporated within the 25 image allowance selected	
Visual life tribute alteration fee after 48 hour deadline has passed <i>(at cost to Wesley Media)</i>	£90
Visual life tribute per family video file or downloadable MP4 video file	£22
Copy of visual life tribute on an a DVD/USB (including delivery)	£54
Urgent Service – orders for Tributes received after 48hr cut-off period <i>(will be subject to an additional fee)</i>	£95
Recording options	
Video recording of the funeral service	
<ul style="list-style-type: none"> Downloadable MP4 video file 	£36
<ul style="list-style-type: none"> Downloadable MP4 video file including visual tribute 	£54
Recording on DVD or USB (including delivery)	£75
Recording on DVD or USB with visual life tribute (including delivery)	£85
Webcast options	
Provide a live webcast (includes a 7 day on demand view) of the funeral service	£90
Organ	
Private use of the digital piano/organ	£30
Provision of digital organ and organist	£70

Memorialisation

There are a range of various memorial options available i.e. Book of remembrance, Memorial orbs, Memorial plaques etc please speak to a member of the team for a brochure and any additional information and prices.

All prices include VAT and are applicable for all services received from Monday 30 January 2023. Prices for memorials are available with a separate brochure. We welcome pre-funeral visits at all times please contact us for more information.