

DISCLOSURE OF INTEREST

The ownership of Lee Fletcher Funeral Services Ltd, trading as Lee Fletcher Funeral Services (registered in England No. 4501333) is Mr Lee Fletcher (only).

- Business or material interest in a price comparison website
- Lee Fletcher Funeral Services does not have any business or material financial interest in a price comparison website that compare Funeral Director Service and/or Crematoria Services and their respective prices.
- Register of charitable donations to third parties connected to the funeral sector.
- Lee Fletcher Funeral Services has not made any charitable donation to third parties connected to the funeral sector in the last 12 months

TERMS OF BUSINESS

ESTIMATED CHARGES & PAYMENT TERMS

1. Acceptance of Estimated Charges

The person signing the arrangement form (“the client”) accepts the written estimate given at the time of the funeral arrangements and accepts personal responsibility for the account.

We will only be able to take instruction regarding the funeral, and the subsequent account from the client and no other person (unless specified by the client in a written and signed instruction)

2. Final Funeral Invoice

The client accepts that the final funeral invoice may vary slightly from the written estimate given at the time of the funeral arrangements if:

- (a) The actual cost of the disbursements quoted is more than estimated (for example, church fees, obituary notices, etc)
- (b) If the client instructs at a later date to include something not incorporated into the written estimate (for example, additional limousines, etc)

3. Payment of Funeral Invoice

- (a) We respectfully ask that disbursements are paid in full prior to the funeral service, failure to settle these fees may result in the funeral service being postponed.
- (b) Payment is required in full 28 days after the day of the funeral service being completed. However, if the estimated account is deemed to be excessive, we reserve the right to ask for part or whole payment prior to the funeral service.
- (c) If payment is made in full prior to the funeral service a prompt payment discount of £50.00 will be applied.
- (d) If you are having financial difficulties in paying the funeral invoice, please discuss this with us and we would be willing to consider a repayment option. We would ask that any repayment option set up with the company is settled within six months of the funeral being completed.
- (e) If required, we will forward a copy of the funeral account to a solicitor, bank or the Department for Work and Pensions in respect of seeking payment, if payment is not forthcoming from either of the above organisations, we will refer back to the client for payment.

4. Debt Collection Procedure

If an account remains unpaid for over 28 days we will adopt the following procedure to attempt to recover costs.

- (a) Three reminder letters will be sent at varying intervals, asking the client to make contact to discuss setting up a payment option if desired.
- (b) We reserve the right to refer the matter to our debt collection agents which will incur additional costs. Any costs incurred to collect the debt will be added to the amount outstanding, plus VAT at the prevailing rate. By signing the arrangement form the client agrees that they will be legally liable to pay us that surcharge, and that the payment of the same can be enforced then in court. The client also agrees to pay interest at the relevant reference rate provided or under the ‘Late Payment of Commercial Debts (Interest) Act 1998’, which interest is payable both after and before any judgement of the court and continues to accrue.